

Drexel Heights Fire District

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Fire Chief
Douglas E. Chappell

Position Announcement

The Drexel Heights Fire District is currently accepting applications for the position of:

Part-time Dispatcher (Position Code 433)
Hourly rate for part-time position is \$15.05

These are part-time positions at the 911 Communications Center. Attached to this announcement is a copy of the complete job descriptions for the position, which includes the position requirements and qualifications.

Applications are available at Drexel Heights Fire Station 401 (Administration) during normal business hours effective June 1, 2016. Applications will be accepted on a continuous basis until further notice and reviewed at least monthly for qualified candidates. Return completed applications to Fire Station 401 (Administration), 5030 S. Camino Verde, Tucson, AZ 95735, Monday-Friday 8-5, 520-883-4341.

Selection Process:

1. Review of applications to determine best qualified applicants.
2. Typing test (35 wpm)
3. Written Examination
4. Practical examination to demonstrate skills and abilities.
5. Oral interview.
6. Background investigation. (May be waived if one is on file)
7. Medical examination including a drug screen
8. Establish Eligibility List for hiring

The above listed process is to determine whom the best-qualified candidate is to fill current vacancies. It is the intent of the District is to establish an eligibility list for hiring to fill current and future vacancies while that eligibility list is in effect. Eligibility Lists are valid for up to a one-year period or until depleted whichever comes first.

This notice is published by authority of the Fire Chief.

Job Description

Job Title:	Communications Specialist	Position Code:	432
Department:	VECC	Step Range:	14 - 26
FLSA:	Not Exempt	Date:	12/01/2017

General Description

Employee is under the supervision of Communications Supervisors. Employee is responsible for the dispatching of emergency units including --but not limited to-- fire and ambulance units in a multi-jurisdictional communications center. Employee is responsible for tracking and documenting unit and personnel activities based on telephone and radio operations within the multi-jurisdictional communications center. Employee is responsible for providing pre-arrival medical and fire instructions to callers requesting emergency response. Employee performs such duties as are required by Communications Supervisors or Manager

Supervision Received

Employee works under the direct supervision of Communications Supervisors and the indirect supervision of the Communications Manager and Assistant Manager.

Supervision Exercised

Employee may supervise and assist student Communications Specialists.

Knowledge, Skills and Abilities

1. Adheres to, and utilizes, District Policies and Guidelines.
2. Transmits orders or instructions as given by command officers.
3. Monitors all required radio frequencies and disseminates the appropriate information.
4. Performs Emergency Medical and Fire Dispatching where necessary.
5. Tracks on-duty personnel activities utilizing a CAD system.
6. Generates reports based on emergency and non-emergency responses by operations and administrative units.
7. Handling of emergency and non-emergency telephone and radio traffic in a multi-jurisdictional communications center.
8. Maintains all records, reports and files in the Communications Center.
9. Properly operates communications equipment.
10. Responsible for the inventory of all Communications Center equipment and supplies.
11. Performs other duties as required by an Emergency Communications Supervisor.
12. Maintains as confidential all District information.
13. Monitors others processing emergency calls for service and assists when time and work demands permit.
14. Perform and behave in a manner consistent with District policies, training and certifications.

The above listed examples of work are not intended to be all-inclusive. The District reserves the right to assign additional duties and responsibilities it deems necessary or desirable, as well as take away any duty and responsibility at its discretion.

Knowledge, Skills and Abilities

1. Ability to think logically and quickly during an emergency.
2. Ability to listen, comprehend, and apply, information and instructions.
3. Ability to read and comprehend technically written materials and manuals.
4. Ability to direct emergency vehicles to scenes without hesitation.
5. Good judgment and use of discretion.
6. Ability to make decisions consistent with District policy and guidelines.
7. Social skills and the ability to be courteous even under adverse conditions.
8. Ability to perform clerical functions.
9. Ability to write legibly, speak distinctly and have good hearing.
10. Requires confidentiality and ability to remain calm under stress.

Minimum Education, Training and Experience Requirements

1. High School diploma or GED.
2. Requires typing speed of 35 words per minute.
3. Requires certification in CPR (within 30 days of employment via a nationally recognized program)
4. No felony convictions or disqualifying criminal histories within the past ten (10) years.
5. Must be at least 21 years old.

Preferred Education, Training and Experience

1. Associates Degree in business, management, fire science or related field.
2. Ability to communicate in both English and Spanish.
3. Certification as a Basic Telecommunicator, Fire Service Communicator and Emergency Medical Dispatch within six (6) months of employment with the District.

Tools, Equipment and Work Aides Used

Telephones (including the use of ear pieces), radios, computer, typewriter, calculator, copier, fax machine, other typical office equipment and emergency power generation equipment.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently required to sit for extended periods; talk and/or hear; stand; walk; use hands to finger, handle or operate objects, tools or controls; and reach with hands and arms.

Specific vision required by this job includes close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.

Work Environment

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Work is performed primarily in an office type setting, during day and night. Work is often performed in emergency and stressful situations. Individual is exposed to hearing alarms. There is significant office work conducted by this position.

The noise level in the work environment is usually quiet in office settings.

Selection Guidelines

Formal application; review of education and experience; appropriate testing and interviews; oral interview; background check; drug screen; final selection and completion of a pre-employment medical exam. The Fire Chief makes appointment.

Miscellaneous

The above description is intended to describe the duties of an employee in general terms and does not necessarily describe all of his/her duties or functions.

The job description does not constitute an employment agreement between the employer and the employee and is subject to change by the employer as the needs of the employer and requirements of the job change.

Approval: /s/ Douglas Chappell Effective Date: 12/01/2017